June 9, 2020

RE: Reopening Guidelines

To The Family Members and Friends of our Residents,

Hopefully this letter finds you well. As I am sure you are aware Idaho moving to Phase 4 of the Covid restrictions on the 13th, which means that we will be able to allow visitors in to our facility once again. While we are excited for this change, we are also a bit apprehensive as to how to approach reopening without compromising the safety of our residents and staff. In order to help protect everyone, we have come up with a set of visitation guidelines and we would ask that you help us in ensuring that they are followed:

1. Visitation hours will be between 9 am and 5 pm Monday through Friday, and Saturday and Sunday will be by appointment only. (Call the office to schedule).
2. As long as weather is permitting, we would prefer visitation take place outside on the patio. If you could possibly schedule your visit with weather in mind, that would be wonderful.
3. Visitation will be limited to a 2 hour maximum per visitor, per day.
4. No visitors under the age of 14 will be allowed.
5. No more than two visitors per resident at a time unless prior arrangements have been made through the office.
6. Residents are still encouraged to not travel outside the facility unless it is for a scheduled doctor visit. We would ask that shopping trips and eating out be put off for a bit longer.
7. Visitors will be required to be screened before entering the facility. This includes a temperature check and a few questions.
8. Visitors will be required to wash their hands upon entering the facility.
9. Visitors will be required to wear a mask. (Due to limited supply we ask that you supply your own.)
10. Visitors will be required to check in upon arrival and give their name and contact information to the caregiver on duty.
11. If you have ANY symptoms of Covid we ask that you PLEASE not visit.

Please keep in mind that we MUST enter phase 4 before ANY visitation will be allowed.

Again, we are doing everything in our power to ensure the safety of our residents and our staff and we thank you so much for your cooperation!

Sincerely,

Rachel Hedger

Office Manager

Rose Terrace Cottages